

ADVOCATE ILLINOIS MASONIC MEDICAL CENTER 2021 COMMUNITY HEALTH IMPROVEMENT PLAN

A PROGRESS REPORT ON OUR 2020-2022 IMPLEMENTATION PLANS

Every three years, Advocate Illinois Masonic Medical Center (Advocate Illinois Masonic) completes a Community Health Needs Assessment (CHNA) by collecting and analyzing demographic and health data, as well as gathering input from community residents through a community health survey.

For the 2017-2019 CHNA, Advocate Illinois Masonic worked with the Community Health Council (CHC) to review the significant health issues impacting the primary service area (PSA). In addition, Advocate Illinois Masonic works in alignment with the Chicago Department of Public Health.

In 2021, due to the ongoing concerns of COVID-19, the Community Health Department across Advocate Aurora Health (AAH) shifted its strategies to meet the immediate needs of the community. AAH enhanced preventive services to address COVID-19 by increasing access to free vaccination clinic, health education, Personal Protective Equipment (PPE), COVID-19 community testing and several other immediate services. Community programs at Advocate Illinois Masonic continued to thrive through the pandemic, bringing forth resources to communities identified in the 2017-2019 CHNA report.

Priority: Behavioral Health

Program Outcomes for 2021



Partners Involved: Sertoma Centre, Advocate Illinois Masonic MICCS team, and Lakeview Chamber of Commerce

- The Advocate Illinois Masonic Medically Integrated Community Crisis Support (MICCS) program aims to increase access to mental health (MH) services and medication. The program served 68 individuals receiving intensive case management through MICCS.
- Advocate Illinois Masonic also operates an injection clinic for those with mental illness. Despite the pandemic, the clinic served 91 individuals.
- The medical center's First Access program aims to increase access to behavioral health (BH) services. Due to COVID-19, the program operated in a hybrid model to link patients from the hospital, emergency department (ED), consult, inpatient psych and Advocate primary care to outpatient remote services. A total of 1,828 patients were linked to outpatient remote services.
- Advocate Illinois Masonic's BH team staffed the Call4Calm line, a phone line developed during COVID-19 for those struggling with mental health issues or illness. The program received 60 calls; seven of the 60 calls were referred to First Access for additional support.
- To increase awareness of mental health and illness, the medical center implemented two Mental Health First Aid trainings. The medical center partnered with the LGBTQ Lakeview Chamber of Commerce and hosted an internal training for clinical staff in 2021, providing a training for a total of 43 individuals.

Priority: Healthy Lifestyles



Partners Involved: Lakeview Pantry, Irv and Shelly's Fresh Picks, Windy City Harvest, Grover Cleveland Elementary School, Transition Support Program, Advocate Illinois Masonic Dental Mobile Van, Avondale Faith and Health Collaborative, and community based organizations

Program Outcomes for 2021

- Advocate Illinois Masonic implemented pop-up farmers markets that served over 20,000 pounds of fresh produce and shelf stable foods to 1,320 individuals and families residing in food desert communities.
- In partnership with the Produce Alliance and community based organizations, the medical center implemented the USDA Farmers to families program, which served over 300,000 pounds of fresh food to over 9,000 individuals.
- The medical center's hospital-based food pantry distributed over 140 non-perishable, food bags and 312 fresh produce boxes to over 120 food insecure patients.
- The Transition Support Program (TSP) aims to increase access to primary care for over 180 low-income and uninsured patients across all TSP sites. The Community Health Department will continue to partner with the Transition Support Program in 2021.

Priority: Social Determinants of Health



Partners Involved: Acclivus, Sinai Health Systems, University of Chicago-Medicine, Center for Health and Housing, Advocate Illinois Masonic Behavioral Health Department, Advocate Aurora Workforce Development

Program Outcomes for 2021

- In 2021, Advocate Illinois Masonic placed four individuals directly into long term permanent housing and one individual was placed in transitional housing through the Flexible Housing Pool program. The program provides permanent housing to the medical center's patients who are homeless and have high hospital readmission rates.
- In 2021, the medical center's Community Health and Advocate Aurora Workforce Development teams collaborated together to provide 11 individuals in high-risk communities with hands on experience through an externship. Two externs were hired and obtained permanent employment in the Advocate Aurora Health system.
- Advocate Aurora partnered with Acclivus, an organization focused on community safety, to provide violence intervention services to 218 patients admitted to the emergency department due to domestic and/or community violence. Patients also received an assessment and referrals to social and health services.

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Accomplishments in 2021

Community Health Accolades

Lakeview Food Pantry Partnership

Since 2017, Advocate Illinois Masonic Medical Center has partnered with Lakeview Food Pantry to implement the medical center's hospital-based food pantry and community pop-up pantries for patients, individuals and families who are low-income and/or food insecure. To address the increased need during the pandemic, Illinois Masonic Medical Center's Community Health team expanded the hospital-based food pantry to the medical center's team members and community partners. Since 2020 Lakeview Food Pantry and Illinois Masonic Medical Center have worked together to distribute over 18,000 pounds of food to over 800 food insecure individuals and families.

The Feeding Hope Award and recognition is due to the medical center's commitment to improving health equity through increasing access to healthy food.

Grover Cleveland Elementary School

The Community Health Department was awarded the Friends of Cleveland award for going above and beyond to provide access to healthy foods to students, families and staff at Grover Cleveland Elementary School.



Partners Involved: Lakeview Pantry, Grover Cleveland Elementary School, Heartland Health Centers, Centro Romero,

Stories from the Community

NFL Social Justice Grant

The medical center was awarded \$250k from the NFL Foundation through their Social Justice Grant. The grant is intended to serve high-risk communities experiencing health disparities exacerbated by COVID-19. Through this grant the medical center developed workforce development and food security programs.

In partnership with the Avondale Faith and Health Collaborative, the Advocate Illinois Masonic Community Health Department participated in three Avondale Restorative Justice Community Court (ARJCC) peace circles. One participant from ARJCC peace circle successfully completed the Mental Health Aid Training (MHFA).

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ADVOCATE ILLINOIS MASONIC MEDICAL CENTER 2022 IMPLEMENTATION PLAN UPDATES

A FORECAST INTO OUR 2022 PROGRAM PLANS

Advocate Aurora hospitals reserve the right to redirect resources to address emerging public health threats even if doing so slows the ability to implement plans for addressing key priorities selected through the CHNA process. The Advocate Aurora community health team will remain focused on community education, prevention and promoting COVID-19 vaccinations, as well as continuing to address other key issues exacerbated by the pandemic, such as food insecurity, housing and need for connecting people to vital resources in the community. In 2022, Advocate Aurora hospitals will continue to reactivate and expand community health improvement implementation plan activities whenever and wherever possible.

Community Health Initiatives

Year: 2022

Advocate Illinois Masonic will continue to address behavioral health, healthy lifestyles and social determinants of health through community partnerships and medical center programs. In partnership with community organizations, the medical center will implement pop-up farmer's markets and the hospital-based food pantries. Advocate Illinois Masonic will expand pantry services to an online market in partnership with Lakeview Pantry. The medical center will continue to provide nutrition and health education that is culturally relevant and promotes knowledge around the importance of healthy eating.

Behavioral Health

Year: 2022

Advocate Illinois Masonic will continue to support and provide resources to the MICCS and First Access programs, as well as implement Mental Health First Aid and Bridges of Hope trainings. The medical center will also explore an opportunity to partner with Lakeview Food Pantry to provide mental health services to individuals and families in the Belmont-Cragin community, one of the medical center's most underserved communities. In addition, Advocate Illinois Masonic Medical Center will offer two, anti-racism trainings for behavioral health staff.

Social Determinants of Health

Year: 2021

The medical center will continue to implement an externship program targeting communities with high unemployment rates. In addition, the medical center will continue to implement the Flexible Housing Pool and partner with Acclivus, the Trauma Recovery Center and Avondale Restorative Justice Community Court to address community safety. The Community Health Department will continue to explore new opportunities to address social determinants of health, specifically in workforce development and housing.

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