



Advocate Medical Group

Tomorrow starts today.

NOTICE

Your Rights under Section 1557 of the Affordable Care Act

Advocate Medical Group (AMG) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AMG does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Advocate Medical Group provides language assistance and services at no cost to patients/family members/companions whose primary language is not English and/or have a disability:

- Qualified interpreters;
- Information written in other languages; and
- Information provided in other formats (large print, audio, electronic formats, and others).

If you need these services, contact an AMG associate or the practice site manager.

If you believe that AMG has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a grievance with the AMG Clinical Integration and Quality Department, located at 8550 West Bryn Mawr, 3rd Floor, Chicago, IL 60631; Telephone Number: 773.295.3101; and Relay Number: 711. You may file a grievance in person or by mail. If you need help filing a grievance, an AMG associate is available to help you.

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD). Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.