

Advocate Christ Medical Center

Inpatient Rehabilitation Program Fact Sheet 2017



Total number of patients seen: 885

Most frequent diagnoses:

24 Amputations

118 Brain Injuries

86 Cardiac Conditions
(Heart Surgery, Left Ventricular Assistive Device (LVAD), Heart Transplants)

100 General Medical
(Pulmonary, Pain Syndromes, Generalized Weakness)

59 Neurological Conditions
(Parkinson's Disease, Multiple Sclerosis, Neuropathy)

76 Orthopedic Conditions
(Back Surgery, Neck or Back Pain, Hip or Knee Replacement, Fracture)

90 Spinal Cord Injuries

330 Strokes

Average age of patient: 66

Average length of rehab stay: 13.1

Patient Outcomes:

Advocate Christ's Inpatient Rehabilitation Program performs very well compared to the Midwest region and nation. Our patients improve more functionally and cognitively in a shorter amount of time.

Statistics per eRehabData®

Program facts

- 67 percent of patients are discharged home when they have achieved their established goals. The remaining patients are discharged to another level of care.
- The Advocate Christ Medical Center rehabilitation program exceeds regional and national averages in achieving independence with walking, dressing, grooming, speech, language and cognitive skills.
- Patients we serve in our facility are more disabled and medically complex than other facilities in the region and nation.
- Patients receive a minimum of 3 hours of therapy per day, 5 days per week with the majority conducted one-on-one.
- Rehabilitation management rounding reveals a high level of patient satisfaction with the care provided by the rehabilitation team.
- The overall Patient Satisfaction for the last six months of the year was in the top 20 percent of the nation.



Customer satisfaction comments*

"The nurses were very caring and friendly. I got excellent care from all the nurses."

"The staff and the rehab doctor were on top of everything. If I asked a question or made a comment they informed or checked with the rehab doctor."

"The nursing staff was kind and nurturing."

"If I asked a question, the nurse always took the time to answer me."

"Dr. Osei was very well informed and courteous."

"Colleen was always available for questions or help. My night nurses were super. I didn't have any nurses that were not helpful or informative."

"Catherine, my PT provider was awesome! Her caring, personalized instructions addressed my specific needs. Her in-depth care enhanced my continuing recovery from a stroke. I will always be grateful to her!"

"Consistently was provided additional information, strategies to implement therapy sessions."

"Bob was the best! He treated me as if I was a member of his personal family. Made me feel safe and like he really cared about my progress."

"Speech Therapist went beyond therapy to encourage my success, compassionate and persistent."

"Dawn (Social Worker) was an effective advocate for me as I navigated this challenging time. She is kind, compassionate, and results-oriented."

"I was concerned about a certain stairway at home without a railing and my husband took a picture and the PT and I worked out using a cane for the section of the stairway without a railing."

"Dr. Koltun was an excellent rehabilitation doctor."

"Dawn was our nurse at discharge and she was thorough and patient with ALL of our questions. She was compassionate and reassuring as well!"

"Your PT's are the best! They worked me hard and showed me dignity and respect. I developed a special bond with them."

"Meghan, in speech, was with me almost every day. She is my hero!!"

"Prepared family very well of expectations and preparedness for return home."

For further information or to schedule a tour, contact the Rehabilitation Admissions Office: 4440 W. 95th Street, Oak Lawn, IL, 60453, call 708.684.2000 or visit our website at www.advocatehealth.com/cmc/health-services/center-for-neurosciences/rehabilitation/inpatient-rehabilitation/

*Per 2017 Press Ganey Surveys and rounding with rehabilitation patients.